VISIONS REALIZED

2017 ALPHAPOINTE ANNUAL REPORT



OUR MISSION

EMPOWERING PEOPLE WITH VISION LOSS TO ACHIEVE THEIR GOALS AND ASPIRATIONS.



TABLE OF CONTENTS

We served.

FIND OUT HOW MANY PEOPLE ALPHAPOINTE EMPLOYED IN 2017.

We recognized. 05

MEET OUR EMPLOYEES OF THE YEAR.

We made. 06

HIGHLIGHTS OF OUR INDUSTRIAL PRODUCTION FACILITIES.

We expanded.

THE NEW SPACE IN QUEENS, NEW YORK, CAME TO LIFE IN 2017.

08

We honored.

READ STORIES OF MILITARY VETERANS INVOLVED WITH ALPHAPOINTE.

10

We taught.

12 CAMPS AND OTHER PROGRAMS ARE CHANGING THE LIVES OF YOUNG PEOPLE.

We supported.

13 THE FOUNDATION'S FUNDRAISING EVENTS MADE THEIR MARK.

We added it all up.

ALPHAPOINTE'S FINANCIAL YEAR BY THE NUMBERS.



KEITH GRANT USPS mailbaa facility, Jamaica, Queens, NY

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Gina Gowin, Vice President, Program Services & Development
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Ryan Williams, Vice President, Sales & Marketing
Stan Wright, Vice President, Information Technology



RECORD GROWTH IS JUST THE BEGINNING

03

This has been a record-breaking year. As I reflect on 2017, I am proud of our staff, partners and supporters.

In 2017, Alphapointe embarked on a Herculean effort to invest in the future of our employees in New York. We purchased a facility that will lead to long-term growth and sustainability for New Yorkers who are blind. We invested \$22 million in a property in Queens, launching the Home. Made. capital campaign to raise the additional \$3 million needed to finish renovations. We will move into the building in stages as work is completed. Right now it is an industrial facility under renovation, but with your help, we will transform it into a place to call home.

We continue to make quality products that protect those on active duty, helping them do their jobs and ensuring they return home safely to their loved ones. In 2017, we launched our patented Tactical Mechanical Tourniquet (TMT).

Alphapointe has always supported America's men and women in uniform. With piddle packs for pilots, lighted pens, prescription bottles, tourniquets, litter straps and uniforms, our employees – who may not have been able to serve because of their own vision loss – are proud to contribute to our military's efforts.

Alphapointe now has employees in seven states. We achieved all-time record sales for office products, plastic molding and service contracting. Our call center business increased by more than 40 percent, and nonfederal business now represents 20 percent of our total business.

Alphapointe helped 20 percent more Low Vision Clinic patients and served more than 300 kids in our youth programming. We achieved record fundraising results and secured the agency's largest gift in our history. In 2017, Alphapointe received more philanthropic support for our programs than ever before.

These results happen because of the hard work of everyone involved. Record sales and generous support from the community will continue to create jobs and provide services for those with vision loss.

Thank you for continuing on this journey with us.

Sincerely,

Reinhard Mabry, President and CEO

IT'S ALL ABOUT THE WORK

Alphapointe employs 392 people in its operations, and 225 of those employees are blind or visually impaired. Ninety-four percent of employees work full time.

Alphapointe utilizes volunteers in all of its operations. Volunteers are critical to Alphapointe and serve in various aspects of the agency, including daily volunteers for our Audio Reader Program, recording local news and information, books and other items for people who are blind. Volunteers work in administrative roles, in our children and youth programs, summer camp, technology camp and low vision clinic. Volunteers also serve on various committees and boards of directors, and at major events.

A YEAR OF SERVICE



Over **1,800** people provided **7,930** hours of volunteer service to Alphapointe last fiscal year.

Hired 87 employees.

59 were visually impaired.

Ended the year with **225** blind employees, compared to **214** last year.

Blind labor ratio ended at 82.5%.

PEOPLE SERVED, BY DEPARTMENT

227 Comprehensive Rehabilitation Services

160 Senior Adult Services

301 Youth

73 Diabetes Education

237 Low Vision Clinic

1,778* TOTAL PEOPLE

*adjusted for people using multiple services

ALPHAPOINTE'S BEST: EMPLOYEES OF THE YEAR





PRESIDENT'S AWARD, KANSAS CITY KRISTIN STEPHENSON

Kristin displays an authentic love of her job, with genuine thought and care for the employees at Alphapointe. She makes a point to visit each department daily, saying hello to people, ensuring employees know that HR cares and is available whenever needed.



PRESIDENT'S AWARD, NEW YORK MANNY LORENZO

Manny's ability to rise to any challenge makes him invaluable to Alphapointe. He continually maintains a positive attitude and is capable of picking up the pieces when things don't go as planned.



MILTON J. SAMUEL CAREER ACHIEVEMENT AWARD, KANSAS CITY CHERYL RAYBURN

Cheryl, who first came to Alphapointe for help with her own vision loss, is now a valuable asset to the Rehab team. With her help, the clinic is on pace to double the number of people it serves in 2018. Cheryl's frequent acts of kindness put smiles on others' faces.



PETER J. SALMON EMPLOYEE OF THE YEAR, NEW YORK DAVID BROWN

David hasn't let his own limited vision stop him from being one of our most versatile workers for almost 10 years. Well liked, trusted and hardworking, he is exactly what we look for in an Alphapointe employee.

KANSAS CITY DEPARTMENT EMPLOYEES OF THE YEAR

Office Products – Rickey Gonzalez
Contact Services – Robert Brown

Warehouse/QA/Maintenance - Sam Shipp

Rehab – Sharon Brown

BSC - Sarah Blackburn

Plastics - Bob Miller

Admin – Thuy Bui

NEW YORK DEPARTMENT EMPLOYEES OF THE YEAR

Army Sewing – Sam Mau

USPS - Keith Grant

Broom/Brush - Ying Jie Chen

Mops - Su Ping Chen

General Factory - Richard Villardi

Shipping - Alvaro Pedraza

Needlecraft - Xue Yun Chen

Assembly – Jing Zheng

Plastics - Leomary Pena

A PRODUCTIVE YEAR

PRODUCTS FROM KANSAS CITY













157,326,096 Bottles

29,900,030 Plastic pen parts

21,664,870 Micro-moldings

2,470,992 Pens

1,707,540 Markers

635,877 Tape rolls

28,229 Locks

3,080,590 Envelopes printed

PRODUCTS FROM NEW YORK

56,077 Cold weather shirts

11,576 Litter straps

21,285 Tourniquets

486,043 Pilot relief bags

1,100,484 Mop heads & mops with handles

143,263 Speedy scrubbers

58,032 Buckets

33,816 Portfolios & memo pads

314,015 Brushes

88,749 Brooms

WHAT WE MADE



A NEW YORK STATE OF MIND

Alphapointe's new location in Richmond Hill, Queens, is already changing the lives of New Yorkers who are blind or visually impaired. Once fully renovated, the wholly owned space will create major savings and financial stability, freeing up more resources for job creation.

While the building's initial purchase and construction costs were completed using NYC-based tax-free financing, renovations are dependent upon future fundraising dollars.

To contribute to the ongoing transformation at Alphapointe's Queens facility, visit alphapointe.net/nyhomemade.

Alphapointe is the only remaining industrial employer of people who are visually impaired in NYC. The Queens location employs 196 people, 123 of whom are legally blind. Its location in a safe, mixed-use neighborhood a block away from a subway station will allow employees to maintain their independence on an everyday basis, and Alphapointe's compliance with New York City's minimum wage mandate is already having a huge effect on workers' lives.

(12)

BROOM

(13)





A GAME-CHANGING DONATION

A \$700,000 gift from the Lavelle Fund for the Blind, Inc., will allow Alphapointe to create a specialized training space where manufacturing employees can build workplace skills according to their abilities using the latest computers and equipment, as part of its Home.Made. capital campaign for its new building in Queens.

L-R Reinhard Mabry, Alphapointe CEO; Dr. Andrew Fisher, executive director, Lavelle Fund for the Blind, Inc.; Dan Callahan, Lavelle board president; John Caffrey, Lavelle board vice president and treasurer

HOME MADE

BUILDING FUTURES FOR NEW YORKERS WITH VISION LOSS

TIMELINE

JUNE 2017 JULY 20

Warehouse space renovations for occupancy begin.

JULY 2017

Warehouse operations are transferred to the facility.

AUGUST 2017

Renovations of key areas begin.

SEPTEMBER 2017

A kickoff event for community leaders marks the official start to renovations for the whole facility.

2018

With your help, renovations will be completed and remaining personnel will be transitioned to our new home.

10

HIRING OUR HEROES, HONORING OUR VETERANS



Sergeant First Class (RET) Timothy Randolph was born in Pinetops, North Carolina. He joined the Army in July 1992 and attended Basic Training (BCT) at Fort Jackson, South Carolina, and later transferred to Fort Lee, Virginia, to complete Advanced Individual Training (AIT).

Upon completion of training, he was awarded the Military Occupational Specialty (MOS 92A), Automated Logistical Specialist. During his tenure in the military, before retiring in July 2017, he was deployed to Bosnia as a member of the "Bosnia Herzegovina" and to Afghanistan for "Operation Enduring Freedom."

Throughout his 25-year career in the Army, he held several jobs within logistics, ranging from warehouse supervisor to managing various programs and teams.



During his final year, he was selected to participate in the Hiring Our Heroes Corporate Fellowship Program, helping service members find employment in the corporate sector. This much-needed program assists service members in writing resumes and interviewing and with overall job placement.

The Hiring Our Heroes Corporate Fellowship Program selected 18 service members from Fort Riley, Kansas, and Fort Leavenworth, Kansas, to pair up with various companies for 12 weeks to understand what it's like to work in a corporate environment. Sergeant First Class Randolph was paired with Alphapointe.

At the end of the 12-week program, Randolph was offered a permanent position as the supply chain project manager. "I'm glad I accepted the job with Alphapointe because the environment and the people are what make it a positive experience. I enjoy learning new things and adapting to the corporate world. Alphapointe made me feel like I was a part of the team from day one!" he said.

VETERANS ON STAFF

ANTONIO ARBELO

Legally blind, 2nd shift plastics packer in Kansas City, served for eight years.

DAVID MORROW

Job coach, served in the military and was honorably discharged in 1970.

AARON (A.J.) JOHNSON JR.

Legally blind office products machine operator in Kansas City, served for four years.

KEN BRYANT

CMS site supervisor, served in the Army from 1996-2004 and is currently active in the Army reserves.

WARREN "SCOTT" WALTERS

Little Rock BSC assistant manager, served in the Air Force from 1983-2004.

BRET ARNOLD

Hazardous materials technician, served in the Marine Corps from 1978-1981.

CHRISTOPHER KOSIOREK

Senior manager in the Tactical and Medical Division, served in the Army from 1994-2008.

MICHAEL YOUNG

BSC regional operations manager, served in the Air Force from 1992-2000.

WT SMITH

BSC store clerk, served in the Air Force from 1981-2005.

RYAN WILLIAMS

Vice president of Sales and Marketing, served in the Army from 1995-1999.

RICHARD VILLARDI

Porter in Brooklyn, served from 1976-1989.

ANDREW CUNNINGHAM

Legally blind machine operator in the Brush Department in New York City, served from 1984-1988.

BERNARD SHANDS

Legally blind mail bag sorter at USPS
Department in New York City, served in the military from 1979-1984. He was honorably discharged due to an injury that resulted in his loss of vision.

WHO WANTS TO GO CAMPING?

Dajanee Faison, now 19, first encountered Alphapointe in the summer of 2012, when she attended Technology Camp. There, she learned to use adaptive tech to help her navigate the world from a digital perspective. She's been an Alphapointe success story ever since – working in our call center as a teen, taking advantage of our College Prep program (hello, dean's list!) and nurturing her love of dance – all while being an inspiring big sister. Today, she's a college student on track for a lifetime of success.



like a burden at
Alphapointe, and
it's a beautiful
thing not to
feel judged
by anyone."

- Dajanee Faison Lee's Summit, Missouri



A STRONG FOUNDATION

Our Foundation never wavers in its commitment to provide resources needed for Alphapointe's mission, with fundraising efforts that are making a mark in Kansas City's rich culture.



2017 C&C GROUP ALPHAPOINTE PRO-AM GOLF TOURNAMENT

Held July 17 at Loch Lloyd Country Club in Belton, Missouri, this sellout event has allowed us to expand our summer camp program from nine kids in its first year in 2011 to 50 in 2017. Summer 2018's Alphapointe Adventure Camp will expand to two camps: an overnight camp for ages 11 to 18, and a day camp for ages 6 to 10.

Over \$620,000 raised to date through C&C Group Pro-Am to support programming for children and youth who are blind.

BOOTS & PEARLS WINE & WHISKEY TASTING EVENT

More than 300 people attended Alphapointe's second annual wine and whiskey tasting fundraiser April 4 at the Negro Leagues Baseball Museum in Kansas City's historic 18th and Vine District. The event will be held again this year with even more live music and entertainment.

Nearly \$200,000 raised at this new event to support rehabilitation for adults and seniors losing vision.



DONORS

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Grea Dennis

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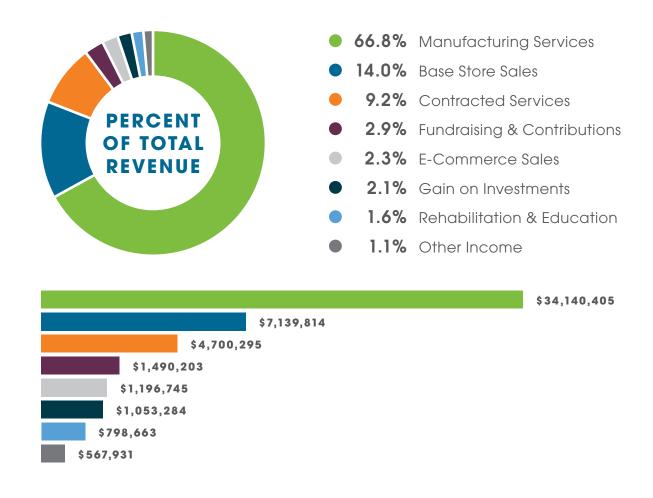
Robert E. & Pollv A.

Zimmerman Foundation



2017 BY THE NUMBERS

ANNUAL REVENUE BY SOURCE / FISCAL YEAR ENDED SEPTEMBER 30, 2017



\$51,087,341 Total Revenue



OUR VISION

A WORLD WHERE EVERYONE WITH VISION LOSS RISES TO THEIR DESIRED FULL POTENTIAL.

